STUDENT INSTRUCTIONS FOR DREXEL UNIVERSITY
COUPLES & FAMILY THERAPY
Recheck Package

About CertifiedProfile

CertifiedProfile is a secure platform that allows you to order your background check & drug test online. Once you have placed your order, you may use your login to access additional features of **CertifiedProfile,** including document storage, portfolio builders and reference tools. **CertifiedProfile** also allows you to upload any additional documents required by your school.

Order Summary

➢ **Required Personal Information -** In addition to entering your full name and date of birth, you will be asked for your Social Security Number, current address, phone number and e-mail address.

➢ **Fingerprinting & Child Abuse -** The online order process will guide you through the steps to complete a Department of Public Welfare Fingerprint or a Nationwide Rolled Fingerprint if required. You may also be required to do a Child Abuse Clearance . If you are submitting a Nationwide Rolled Fingerprint, you will receive a packet from CertifiedBackground containing instructions and all necessary documents within 7-10 Days of placing your order.

➢ **Drug Test** - After you place your order, you will receive an email directly from the lab containing your electronic chain of custody form (echain) within 24-48 hours. The subject line will read: "Form Fox" and it will explain where you need to go to complete your drug test.

➢ **PIN Information -** During the online order process you will be prompted to enter your Personal Identification Number (PIN). Your PIN is your Student ID #.

Place Your Order

Go to: www.CertifiedBackground.com and enter package code:

Couples & Family Therapy Students: DR93 + State of Residence Abbreviation + re
(Examples: DR93PAre, DR93NYre, DR93DEre, DR93CAre, DR93FLre, etc)
You will then be directed to set up your **CertifiedProfile** account.

View Your Results

Your results will be posted directly to your CertifiedProfile account. You will be notified if there is any missing information needed in order to process your order. Although 95% of background check results are completed within 3-5 business days, some results may take longer. Your order will show as **"In Process"** until it has been completed in its entirety. Your school's administrator can also securely view your results online with their unique username and password.

If you have any additional questions, please contact **Student Support** at **888-914-7279** or email
studentservices@certifiedprofile.com