Nolij Java Issue and Solution

If you receive a Java popup message similar to the one below, it usually means that you have multiple versions of Java installed or the Java version installed on your computer is not compatible with Nolij. To correct this, additional steps will be required before logging into Nolij.



The solution to this problem is to update security settings in your Java Control Panel. Please note that you must be an administrator on your computer to perform these tasks. If you are not an administrator or need additional assistance, please contact your local desktop support.

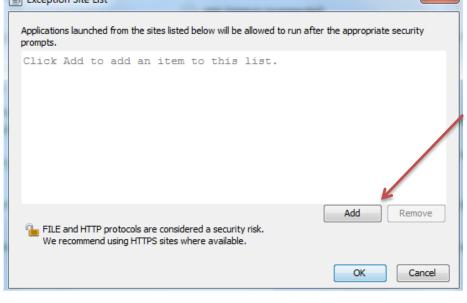
Updating Java Control Panel

- 1. Close all applications
- 2. Go to your Control Panel and select Java
- 3. Navigate to the tab labeled 'Security'

4. Choose 'Edit Site List'

📓 Java Control Panel	23
General Update Java Security Advanced	
☑ Enable Java content in the browser	
Security Level	
- Very High	
- High (minimum recommended)	
- Medium	
Java applications identified by a certificate from a trusted authority will be allowed to run.	
Exception Site List	
Applications launched from the sites listed below will be allowed to run after the appropriate security prompts.	
Click Edit Site List to add items to this list. Edit Site List	
Restore Security Prompts Manage Certificates.	
OK Cancel Ap	ply

Add the site you are having Java error messages to this list by clicking add
 Exception Site List



6. Enter the full name web address and then click OK

🛓 Exception Site List	×
Applications launched from the sites listed below will be allowed to run aft prompts.	ter the appropriate security
Location https://nolij.drexel.edu/	
	Add Remove
FILE and HTTP protocols are considered a security risk. We recommend using HTTPS sites where available.	Add Remove
	OK Cancel

7. Once choosing OK the site will display in the exception list as seen below, click OK as your final step:

4	Java Control Panel	(manufil)	lation in the later		
Ge	eneral Update Java	Security	Advanced		
	Enable Java content	in the brow	iser		
	Security Level				
			- Very High		
			🕞 - High (minir	num recommended)	
			- Medium		
	Java applications identi	fied by a ce	ertificate from a tru	sted authority will be a	allowed to run.
	Exception Site List				
	Applications launcher security prompts.	d from the	sites listed below v	ill be allowed to run af	ter the appropriate
	https://nolij.drexel.e	edu/		-	Edit Site List
			Restore Se	curity Prompts	Manage Certificates
				ОК	Cancel Apply

8. Now you are ready to login to NOLIJ <u>https://nolij.drexel.edu/</u> and try again.

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If you have additional questions,

please visit <u>http://www.drexel.edu/ais/resources/Troubleshooting/</u> for more information.