## Missing Hyperion Toolbar(s)

## Scenario #1 – Only the Menu Toolbar disappeared, other toolbars remain on the screen.

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Resolution: Right-click on any white space on the toolbar area and select Menu.

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## Scenario #2 – All Toolbars are gone.

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Resolution: Right-click on the line and select Menu or other toolbars. Once 1 toolbar is visible, follow Scenario #1 resolution to add the rest.

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Alternative Solution: Navigate to Drexel folder in Hyperion and open the "Show Toolbar" document or open the following URL in Internet Explorer and log in with your Hyperion credential: <u>https://reporting.dcollege.net/workspace/browse/get/Drexel/Show%20Toolbar</u>