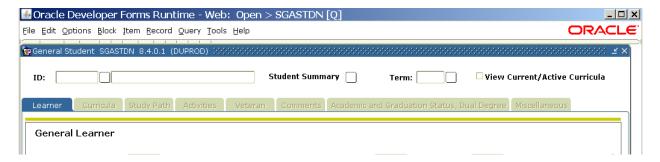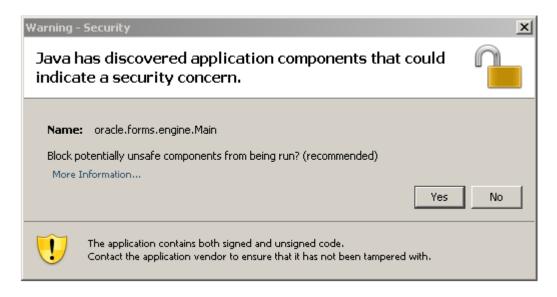# Banner INB -- Missing the Toolbar

Internet Native Banner INB is missing the toolbar. The menu bar appears but none of the basic toolbar buttons. How do I fix this?

This is usually the result of clicking "Yes" when a java security message is displayed when logging into INB asking the user if the browser should disable or block parts of the program that do not have a security signature.
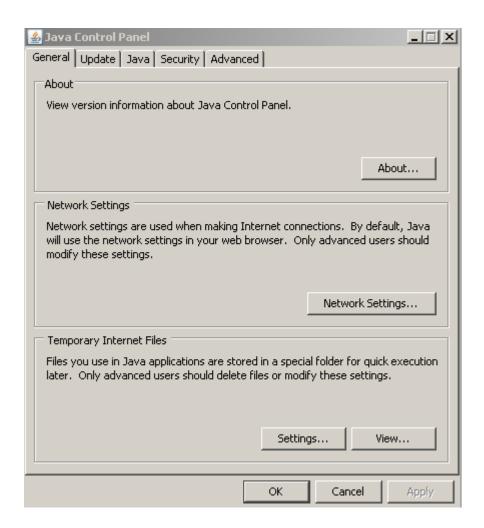

Clicking "**No**" indicates that the program is trusted and Java runs as is.

To fix this, you need to get out of banner. Open a new browser window (it won't work if you use the same one again) and go to the banner login page (https://banner.drexel.edu/). Logon as usual, but if/when you see a Java Security question, answer "**No**" this time.

If you do not want to see this message when logging into INB, the Java security options can be adjusted in the Java Control Panel. Do the following:

1. Open the Java Control Panel by going to the Start Menu > Control Panel > Java Control Panel.

2. Click on the Advanced tab

3. Click on "Security"

4. Click on "Mixed Code (sandbox vs. trusted) security verification."

5. Choose the following options: "Enable - hide warning and run with protections"

6. Click 'OK'.

This will hide the warning message and cause Java to act every time as though you had clicked "No."